Workforce Services Division Program Goal					cy/Program #: 6602-01-G1 Workforce Services		
Agency Name:	gency Name: Department of Labor and Industry						
Agency Contac			444-3697				
FC Contact:		ative Hiner, Senato	r Bales, Senator S	chmidt	444-2722		
LFD Liaison:	Pam Joeh	Pam Joehler					
OBPP Liaison:	Joe Garza				444-1334		
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# Performance Measures :

community and provides a prepared workforce.

- Entered Employment
- Retention
- Earnings Increase

	Completion Dates  Target Actual		
2009 Biennium Significant Milestones:	Target	Actual	
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	Derfermence Departs
Performance Measurement Report	Performance Report: See attached document from OBPP
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	LFD Narrative:
	EXECUTIVE CHANGES  1. Changes to Goals/Initiatives: Yes minor change, improvement
	2. Changes to Performance Measures: Yes improved the performance measures by explaining how employment rate, retention, and
1	earnings increase would be measured. However, the performance measures did not include any specific benchmark for evaluating
- E	performance.
	LFD ASSESSMENT
	1. Goal is measurable within the biennium: No, the performance measures offered by the executive do not indicate what constitute
	success, even though the agency negotiates specific goals with the federal government for the same performance measures.
	2. Progress toward goal: Critical The agency did not provide progress toward goal. It indicated that no measurement data was
	available, despite a quarterly report being available November 30, 2007. Also, this program has been around for several years and the agency has performance data from previous years that could be used as a baseline.
	agency has periormance data from previous years that could be used as a baseline.
-11	APPROPRIATION ISSUES
	Appropriation/Expenditures Provided: No
	2. Other Appropriation Issues: None at this time
	OPTIONS REGARDING GOAL/INITIATIVE AND PERFORMANCE MEASURES
	Request specific goals for each performance measure
	2. Request historical performance data to use as a baseline
	3. Establish specific reporting timeframes for the biennium
Sio	



Version	Date	Author
AC-1	12/7/07	Joehler

	Change Description
Add LFD narrative	



## **Goals/Objectives**

**Agency Contact:** Tammy LaVigne **Phone Number:** 444-3697

**Agency Name:** Department of Labor & Industry Workforce Services Division

**Program** (identify and briefly describe): The Workforce Services Division (WSD) is a gateway to

government services in the area of employment and training services. WSD is comprised of a team of experts located in a central support office and 23 local Job Service Workforce Center

sites throughout the state. Our focus is on developing and maintaining a high quality workforce system for Montana.

### List a single goal and brief description:

Develop and maintain a high quality workforce system for Montana that supports and enhances the economic health of the business community and provides a prepared workforce through job training employment programs.

#### Describe the performance measures related to this goal:

- Percentage employed in the 1st quarter after program exit.
- Percentage of those employed in the 1st quarter after program exit that were still employed in the 2nd and 3rd quarter after program exit.
- Percentage change in earnings:
  - i) Pre-registration to post-program; and
  - ii) 1st quarter after exit to 3rd quarter after exit.
- Annual cost per participant.

#### List significant milestones and target dates to be completed in the 2009 Biennium:

- Track the percentage employed after exiting program. Quarterly reports available November 30, 2007.
- Program reviews those employed after a 6th month period: Exit report data generated for (Oct, Nov, and Dec) will be available in March of 2008.
  - i) Still employed
  - ii) Monitor wage 6 months after exit.

#### Describe the current status of the measurements related to the goal:

• No measurement data is available at this time.